

To: Freed, Chris[Freed.Chris@epa.gov]
Cc: Grantham, Jessica[Grantham.Jessica@epa.gov]; Duffy, Eirinn[Duffy.Eirinn@epa.gov]
From: Noe, Thad
Sent: Mon 8/10/2015 10:18:05 AM
Subject: RE: After hours support

Chris,

My desk number is 919-541-7675. If I can be of assistance in getting a device activated, please let me know.

Thanks.

Thad Noe

Mobile Devices Support
Telecommunications Analyst
Strongbridge Team - EPA ITS-ACT Contractor

*****PLEASE NOTE***** If you require Mobile Device related assistance, please use the following contacts:
EZTech Locations - EPA Call Center 866-411-4372 (option 3) or EZTech@epa.gov
All Other Locations - EPA Call Center at 866-411-4EPA or EPACALLCENTER@epa.gov

From: Freed, Chris
Sent: Saturday, August 08, 2015 1:15 PM
To: Grantham, Jessica; Noe, Thad; Duffy, Eirinn
Subject: After hours support

Hello all, I'm hoping that you guys have iPhones and that you have nothing else to do but look at them. I am trying to obtain mobile device and office tier 2 support. You may or may not be aware that Region 8 has activated the EOC and are responding to the release in Durango, CO. I am trying to get an iphone activated with email for a support person leaving for the field today.

Do any of you know how I can obtain this support during weekend hours?

Chris Freed

Contractor, IT Support Engineer

Dakota Consulting, Inc

EPA Region 8 EOC

Direct (303) 312-7270

Cell: (720) 284-4342